

Promises Behavioral Health Privacy Policy

Website Funding

Promises Behavioral Health is a for-profit provider. Our finances are generated by substance abuse treatment services provided by our centers. We don't run ads or any other advertising on our website as a means of finance. No funding is generated from any advertising or external sources, and there is no conflict of interest to disclose on this website or the content herein.

What Information Do We Collect from Visitors to Our Website?

When visiting any Promises Behavioral Health Sites, our server automatically logs your visit. The server logs may include information such as your web request, Internet Protocol address, browser type, browser language, the date and time of your request, and one or more cookies that may uniquely identify your browser.

Additionally, we collect information expressly provided by you. When using our site, subscribing to our newsletter, filling out a form, using a chat window, commenting on our blog, or taking a certification quiz, you may be asked to enter your name, e-mail address, mailing address, phone number or other contact information. You may also be asked to provide information that will assist us in referring you or a loved one to an appropriate treatment center, such as information relating to the condition or ailment you wish to treat and your insurance information. Similarly, we may collect payment information, such as credit and debit card numbers, when you make purchases through the site.

We may monitor and/or record telephone conversations for our business purposes, such as quality assurance and training purposes and to protect our rights.

We may combine information we receive from you through our Sites with information about you that we receive from our affiliates and/or third parties. We will handle the combined information as described in this privacy policy to help us provide services and information to you.

How Do Our Sites Handle Do-Not-Track Signals?

Some browsers incorporate a “Do Not Track” (DNT) feature that, when activated, signals to websites and online services that you do not want to be tracked. However, there is not yet an accepted standard for how to respond to browser DNT signals, and we do not currently respond to them.

Your California Privacy Rights

Under California Civil Code Section 1798.83, California customers are entitled to request information relating to whether a business has disclosed Personal Information to any third parties for the third parties’ direct marketing purposes. California customers who wish to request further information about our compliance with this statute or who have questions more generally about our Notice and our privacy commitments to our customers should not hesitate to contact us at corporatecompliance@promises.com

Children

We do not knowingly collect any personal information nor direct the website to children under the age of thirteen.

Email Policies

Promises Behavioral Health will protect the privacy of the information, using reasonable means, you send us by email. However, Promises Behavioral Health cannot guarantee that email communications will be confidential because of the risks outlined below. Additionally, if you or anyone else inappropriately uses your email Promises Behavioral Health will not be liable

Security

We undergo reasonable and appropriate measures to maintain information collected in a secure manner. We have taken digital, physical, and administrative steps to protect and secure information we collect from Website visitors. Even though we follow reasonable procedures to protect information in our possession, we cannot guarantee, and you should not expect, that your information will be secure in all circumstances.

Disclaimer Statement

All content on the websites, including images, text, external links, graphics or any other material posted on the websites, are intended for informational purposes. The information found herein may be written by non-medical professionals and is not necessarily a substitute for professional medical advice, treatment or diagnosis of any disease or disability. Please seek advice from a qualified medical professional with any questions that you may have regarding your physical or mental health condition(s). If you are experiencing thoughts of suicide or any other medical emergency dial 911 or visit your local emergency room.

The websites contain links to external websites and references to other resources that are not associated with our websites. We have no control over these third-party resources and make no warranty or representation as to the content of those resources. Their inclusion does not constitute an endorsement or recommendation.

Privacy Policy changes

Any changes to our privacy policy will be posted on this page.

Contact Information

You can contact us with any questions regarding this privacy policy.

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